

April 3, 2018

**IMPORTANT UPDATE:  
Data Collection Issues- Volume and Test Result Delays**

**Volume and Test Result Delays**

We are continuing to experience technical challenges with data collection of milk pick-up information, resulting in some producers not receiving their pickup information via email.

Test result emails are also not coming through currently to many producers, and thus we are also not able to post many producers' results to our website at this time. We are aware of the issues and continue to actively work to resolve them as quickly as possible.

In the meantime, the data is also being collected manually, and double-checked by staff.

We apologize for any confusion or inconvenience this may cause. And we thank you for your ongoing patience.

We will provide updates as needed, but we hope to resolve this technical issue very soon.

If you have any questions, please contact Woody Siemens at [wsiemens@bcmilk.com](mailto:wsiemens@bcmilk.com)